

Update: Expanding in-person library services and hours

August 5, 2020

We are excited to announce the expansion of in-person library services beginning on **Monday, August 10, 2020**.

We're delighted to invite customers back into our spaces. We want to use this opportunity to kindly remind everyone that library service is going to look a little different in this "new normal". There will be new safety measures in place to protect staff and customers, including limiting the number of customers in the library at a time, as per Provincial guidelines.

In addition to continuing holds pickup and computer access, the following services will be available by-reservation only:

- study space
- genealogy and local history research through the Grace Schmidt Room
- audio recording and digital media workstation in Heffner Studio

Customers will also be able to browse our collection on a drop-in basis.

Additionally, opening hours at select locations will be expanded in order to serve you better.

Expanded hours as of August 10, 2020:

For Central Library, Forest Heights, Grand River Stanley Park and Country Hills:

- Monday to Thursday, 9 a.m. to 7 p.m.
- Friday and Saturday, 9 a.m. to 5 p.m.

For Pioneer Park Community Library:

- Monday to Friday, 9 a.m. to 5 p.m.

At this point in time, we will not be resuming in-person programs but encourage customers to attend our [many virtual programs and events](#).

For additional details about our reopening plans, please visit kpl.org/welcomeback

We appreciate your patience, kindness and understanding as we navigate offering library services in this new world. If you have any questions, please contact us at askkpl@kpl.org

About the Kitchener Public Library

Kitchener Public Library is a hub of activity and one of the most significant community spaces in the City of Kitchener. The library boasts five locations located throughout the city; including the award-winning and recently renovated and expanded Central Library near the downtown core. The library has 102,000 active members and welcomes 1.2 million visitors each year. To learn more about Kitchener Public Library, visit **kpl.org**. To be the first to find out what's happening at the library, follow **@KitchLibrary** on Twitter.

For additional information about this release, please contact:

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